



Key Messages - Western Queensland Floods

Helpful Links:

- <https://www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/alerts/west-qld-floods-agribusiness>
- www.qrida.qld.gov.au
- www.daf.qld.gov.au/disasterimpactsurvey
- www.daf.qld.gov.au/floods
- [Animal welfare in natural disasters | Business Queensland](#)
- [Plant diseases, insect pests and invasive plants | Business Queensland](#)
- QLD Floods Veterinarians Hotline - 1800 621 918


General

- We are closely monitoring the impacts from the Western Queensland Floods.
- Primary producers and agribusinesses are urged to complete the [Disaster Impact Survey](#) to report damages and losses to property and businesses.
- This information helps inform the recovery needs of impacted communities.
- Please take date-stamped photographs when safe to do so, to support any future applications for assistance.
- Pests and diseases can spread during natural disasters. Follow [on-farm biosecurity procedures](#).
- If you or anyone you know needs financial counselling or support, contact the Rural Financial Counselling Service on 1800 900 090.

Financial and emergency assistance

Primary producers in [eligible local areas](#) may be able to access:

- [Freight subsidies](#) of up to \$5,000 per property to move essential materials such as fodder, building and fencing materials, machinery, and animals for restocking
- [Disaster Assistance Loans](#), up to \$250,000
- [Essential Working Capital Loans](#), up to \$100,000.
- [Disaster Recovery Assistance Grants](#) up to \$75,000 for on-property recovery costs

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- [Exclusion Fence Restitution Program](#) to provide grants, the department is working with Queensland Reconstruction Authority (QRA) and regional organisations to develop guidelines for affected producers. More information will be available online soon and circulated to all Local Government areas. It is important to keep all records and receipts for replacement, repair and earthworks activity on exclusion fencing as these will be required to process your claims. Activity will be eligible from 5 April 2025.

Property damage- Disaster impact survey

- If you have been impacted by the (event) please complete the Queensland Agriculture [Disaster Impact Survey](#) to report damages and losses on your farm. If you need assistance with the survey, or something else, please email disasters@daf.qld.gov.au.
- These reports help determine if additional assistance is needed to support the recovery needs of the impacted agribusinesses.

Requests for fodder

- [Contact your local council](#) to discuss arrangements for emergency fodder support.
- We will communicate information about emergency fodder through our Primary producers are encouraged to source fodder through their industry contacts and local networks.
- All fodder should meet strict biosecurity restrictions to ensure [weeds, seeds and pests](#) including [fire ants](#) (if fodder is sourced from within fire ant biosecurity zones) are not spread across our state.

SES assistance available

The State Emergency Service in south-west Queensland is available to assist landholders. Contact the SES assistance line on 132 500 or download the SES assistance QLD app on [Google Play](#) or the [Apple App store](#) to request assistance.


Lost or stranded livestock

- Livestock can become lost and stranded during and after a natural disaster.

- Do not approach or try to capture lost livestock as they may be frightened or disorientated
- Floods and heavy rainfall can cause animals to become displaced. If you find lost livestock, report this to your [local council](#).
- Alternatively, if NLIS tags are present on cattle, DPI can assist. Please call 13 25 23 for advice.
- Untagged livestock or livestock where the NLIS tags can't be read may be identified by a brand or other markings. If the brand is clearly marked, the [DAF Brands database](#) may help you to identify the owner. If cattle cannot be identified at all, contact your [local council](#) or pound for advice.
- In some circumstances, livestock can be returned to their property of origin without being identified with NLIS tags. The nearest Biosecurity Queensland inspector must be consulted about the conditions for movement.
- Learn more about moving cattle during and after a natural disaster: [Moving cattle during and after a natural disaster | Business Queensland](#)
- If you find a sick or injured animal or livestock contact, please contact a [local vet](#).
- You can find information on [disposal of animal carcasses](#)
- If you need help with the disposal of animal carcasses, please contact your [local council](#).
- To learn more about caring for animals in a natural disaster please visit [Animal welfare in natural disasters | Business Queensland](#)
- **QLD Floods Veterinarians Hotline - 1800 621 918** - The Australian Veterinary Association is providing support and advice to veterinarians assisting in the western Queensland flood response and affected graziers. The hotline is staffed by volunteer veterinary practices who are members of the AVA and experienced livestock veterinarians. Affected graziers can receive support, general advice and referral to their nearest veterinary clinic if this is necessary for further treatment.

Emergency hardship assistance

- If you are affected by a disaster, you can access the [Emergency hardship financial assistance](#) to get food, clothing, medical supplies, and temporary accommodation. This grant is not income or asset tested.
- You can apply for this grant either: online through the [Community Recovery Portal](#) or over the phone by calling the Community Recovery Hotline on 1800 173 349, or by visiting a [Community Recovery Hub or Support Services location](#).

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- If you are in urgent need of support, please contact the Community Recovery Hotline on 1800 173 349.

Biosecurity

- If it's flooded, forget it goes for farms too. Flood waters and displaced soil can carry pests and diseases. Mud on vehicles is one of the most common ways pests and diseases are spread onto and between farms.
- Floods can increase the risk of invasive plants, pests and diseases spreading. If you spot any [unusual plants](#) on your property, [report them online](#), or call 13 25 23.
- Livestock can become [ill after extreme rainfall and flooding](#), with tick and mosquito borne diseases of particular concern. Primary producers should keep an eye out for signs of illness including parasites, foot diseases, infection and diseases such as botulism, clostridial and leptospiral infections and 3-day sickness.
- If your [crops have been affected by high rainfall or flooding](#) after the extreme weather event in SEQ, there's steps you can take to help your business.